

BUSINESS CONTINUITY MANAGEMENT PLAN

To be reviewed September 2024 Detailing arrangements for:

Incident Management
Business Continuity
Recovery and Resumption of Normal
School Activity

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1.0 About this Plan

1.1 Document Control

Date	Revision/Amendment Details & Reason	Author
30/09/20	Document produced	Linda Thompson
30/09/21	Review	Linda Thompson
30/09/22	Review	Linda Thompson

1.2 Plan Purpose

To provide a flexible response so that Trafford High School can:

- Respond to a disruptive incident (incident management)
- · Maintain delivery of critical activities during an incident (business continuity)
- Return to 'business as usual' (resumption and recovery)

1.3 Plan Remit

The following activities are covered by this Plan:

Teaching, school administration and catering

The School building is covered by this plan.

1.4 Plan Owner

Linda H Thompson Executive Headteacher is this Plan's Owner and responsible for ensuring that it is maintained, exercised and updated in accordance with School Policy for reviewing business continuity and emergency response plans.

1.5 Plan Distribution

This Business Continuity Plan is distributed as follows:

NAME	ROLE	ISSUE DATE
Linda Thompson	Executive Headteacher	
Hayley Blane	Deputy Headteacher	
Carrie Oultram	Chair of Management Committee	
Joan Johnston	Vice Chair of Management Committee	
Niall Ruddock	Site Manager	
Sarah Langstreth	Business Manager	

1.6 Plan Storage

All parties on the distribution list, see above, are required to safely and confidentially store a copy of this plan at their regular place of work **and** off-site i.e. at home/ in vehicles (if appropriate) / in grab bags.

1.7 Plan Review Schedule

This Plan will be updated as required and formally reviewed in line with the School's review timetable.

2.0 Plan Activation

2.1 Circumstances

This Plan will be activated in response to an incident causing significant disruption to the School, particularly the delivery of key/critical activities.

Examples of circumstances triggering activation of this Plan include:

- Loss of key staff or skills e.g. above normal levels of absenteeism due to illness or other scenarios such as severe weather, transport disruption
- Loss of critical systems e.g. ICT failure, power outage
- Denial of access, or damage to, facilities e.g. loss of a building through fire or flood, an
 external emergency with the School in the Emergency Service's cordon preventing access,
 School facilities in use for General/Local Elections, severe weather scenarios or utilities
 failure
- Loss of a key resource e.g. an external supplier/partner vital to the delivery of a critical school activity such as your catering provider or any providers of transport e.g. for SEN pupils

2.2 Responsibility for Plan Activation

A member of the nominated **School Incident Management Team**¹ will normally activate and stand down this Plan.

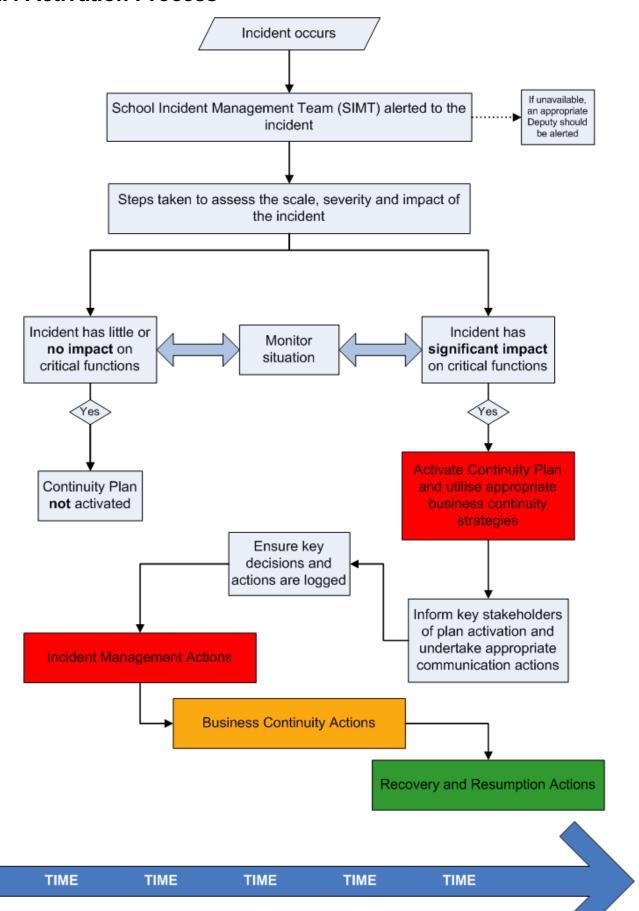
2.3 Escalating a Serious Incident

All serious incidents should be reported to Management Support to Schools on the Helpline Number: 0161 234 7137. If the incident is deemed to be of a 'critical' nature, the Critical Incident Plan will be activated and other Council Services notified to respond as appropriate.

All incidents affecting the physical infrastructure of the School should be reported to the Planning and Accommodation Support Service (PASS) on the General Enquiries Number: 0161 234 7465 or directly to the Property Development Advisor for your area. PASS will then take appropriate action to support the School's response to an incident in terms of activating other Council Services and partner agencies as required.

¹ See Section 3.1 for the responsibilities your School Incident Management Team

2.4 Activation Process



3.0 Roles and Responsibilities

3.1 School Incident Management Team

Role	Responsibilities	Accountability / Authority
Headteacher /Business Continuity Coordinator	 Senior responsible owner of Business Continuity Management in the School Ensuring the School has capacity within it's structure to respond to incidents Determining the School's overall response and recovery strategy Business Continuity Plan development Developing continuity arrangements and strategies e.g. alternative relocation site, use of temporary staff etc. Involving the School community in the planning process as appropriate Plan testing and exercise Conducting 'debriefs' following an incident, test or exercise to identify lessons and ways in which the plan can be improved Training staff within the School on Business Continuity Embedding a culture of resilience within the 	The Headteacher has overall responsibility for day-to-management of the School, including lead decision-maker in times of crisis.
School Incident Management Team (including Business Continuity Coordinator and Headteacher)	 School, involving stakeholders as required Leading the School's initial and ongoing response to an incident Declaring that an 'incident' is taking place Activating the Business Continuity Plan Notifying relevant stakeholders of the incident, plan activation and ongoing response actions Providing direction and leadership for the whole School community Undertaking response and communication actions as agreed in the plan Prioritising the recovery of key activities disrupted by the incident Managing resource deployment Welfare of Pupils Staff welfare and employment issues 	The School Incident Management Team has the delegated authority to authorise all decisions and actions required to respond and recover from the incident.

The following Staff have been identified as the School's Incident Management Team:

Name	Role	Contact Details (delete/amend as necessary)
Executive Headteacher – Linda Thompson 07739 856711		
Deputy Headteach	er/ SENDco- Hayley Blane	07841492936
Chair of Management Committee – Carrie Oultram		tram 0161 749 7094
Site Manager – Niall Rudock		07484 764746
Business Manager – Sarah Langstreth		07974044803

3.2 Additional Response and Recovery Roles

Depending on the circumstances of the incident, it may be necessary to activate one or all of the roles described below.

Role	Responsibilities	Accountability / Authority
Incident Loggist	 Ensuring that all key decisions and actions taken in relation to the incident are recorded accurately 	Reporting directly to the Headteacher or School Incident Management Team.
Media Coordinator	 Collating information about the incident for dissemination in Press Statements Liaison with Trafford Council's Press Office to inform media strategy 	The Media Co-ordinator should assist with providing information to the Press Office but should not undertake direct contact with Media.
Stakeholder Liaison	 ■ Co-ordinating communication with key stakeholders as necessary. This includes (but does not cover all): Governors Parents/Carers/carers Key Trafford Council Services School Transport Providers External agencies e.g. Emergency Services, Health and Safety Executive (HSE) etc 	All communications activities should be agreed by the School Incident Management Team. Information sharing should be approved by the Headteacher (or School Incident Management Team if the Headteacher is unavailable).
Facilities Manager	 Undertaking duties as necessary to ensure site security and safety in an incident Liaison with the School Incident Management to advise on any issues relating to the school physical 	Reporting directly to the Headteacher or School Incident Management Team.

	infrastructure Lead point of contact for any Contractors who may be involved in incident response	
ICT Coordinator	 Ensuring the resilience of the School's ICT infrastructure Liaison with Trafford Council ICT support or external providers (if applicable) Work with the Business Continuity Coordinator to develop proportionate risk responses 	ICT Coordinator reports directly to the Business Continuity Coordinator for plan development issues. In response to an incident, reporting to the School Incident Management Team.
Recovery Coordinator	 Leading and reporting on the School's recovery process Identifying lessons as a result of the incident Liaison with Business Continuity Coordinator to ensure lessons are incorporated into the plan development 	Is likely to already be a member of the School Incident Management Team, however will remain focussed on leading the recovery and resumption phase? Reports directly to Headteacher.

The following School staff have been identified as people who may be able to undertake additional roles in your response to an incident:

Name	Role	Contact Details
Niall Ruddock	Site Manager	07841492906
Trafford LA John Donnellan	ICT Co-ordinator	0161 912 1133
Emergency Control room		0161 912 2020.
Sarah Langstreth	Incident Loggist	07974044803
Trafford LA Joe Slade	Media Co-ordinator	0161 912 4094
Emergency Control room		0161 912 2020.
Hayley Blane	Stakeholder Liaison	07841492936
Linda Thompson	Recovery Co-ordinator	07841492931

3.3 The Role of Governors

Role	Responsibilities	Accountability / Authority
Board of Governors Management Committee	 Working in partnership with the Headteacher to provide strategic direction in planning for and responding to disruptive incidents 	Liaison with the Headteacher or School Incident Management Team in response to a crisis.
	 Undertaking actions as required to support the School's response to a disruptive incident and subsequent recovery 	Reporting progress in developing Business Continuity Plans to Parents/Carers
	 Acting as a 'critical friend' to ensure that the School Business Continuity Plan is fit-for-purpose and continuity arrangements are robust and reliable 	
	 Monitoring and evaluating overall performance in developing School Resilience and reporting to Parents/Carers 	

4.0 Incident Management

Turn immediately to Section 5.0 for pre-planned incidents or slowly developing scenarios that are not 'no notice' emergencies but have the potential to disrupt School activities e.g. computer virus, flu pandemics, a pre - planned strike, forecast for heavy snow or a power outage etc

4.1 Purpose of the Incident Management Phase

The purpose and priorities for this phase are to:

- Protect the safety and welfare of pupils, staff, visitors and the wider community
- Protect vital assets e.g. equipment, data, reputation
- Ensure urgent and necessary communication takes place
- Support the Business Continuity phase
- Support the Recovery and Resumption phase

4.2 Incident Management Actions

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
1.	 Make a quick initial assessment: Survey the scene Assess (i.e. scale/severity, duration & impact) Disseminate information (to others) 	Gather and share information to facilitate decision-making and enhance the response A full impact assessment form can be found in Appendix A	
2.	Call the Emergency Services (as appropriate)	TEL: 999 Provide as much information about the incident as possible	

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
3.	 Evacuate the School building, if necessary. Consider whether it may be safer or better for the welfare of pupils to stay within the School premises and congregate at a relative place of safety indoors. If there is time and it is safe to do so, consider the recovery of vital assets/equipment to enable delivery of critical School activities Notify relevant stakeholders of site evacuation 	 Use normal fire evacuation procedures for the School Consider arrangements for staff/pupils with special needs If the decision is to stay within the School, ensure the assembly point is safe and take advice from Emergency Services as appropriate 	
4.	Ensure all Pupils, Staff and any School Visitors report to the identified Assembly Point.	The normal Assembly poi nt for the School is: Car Park The alternative Assembly Point for the School is: Corner of Houlsworth Avenue to the left of front entrance to TAEP	
5.	Check that all Pupils, Staff, Contractors and any Visitors have been evacuated from the building and are present. Consider the safety of all pupils, staff, contactors and Visitors as a priority	Office Staff to take pupil registers, staff signing in sheets and visitor books	
6.	Ensure appropriate access to site for Emergency Service vehicles	Ensure any required actions are safe by undertaking a dynamic risk assessment	
7.	Establish a contact point for all supporting personnel	Consider the availability of staff and who may be best placed to communicate information	
8.	Identify School Incident Management Team to undertake specific emergency response roles	Information on roles and responsibilities can be found in Section 3.0	
9.	Ensure a log of key decisions and actions is started and maintained throughout the incident	The Log template can be found in Appendix A	
10.	Where appropriate, record names and details of any staff, contractors or visitors who may have been injured or affected by the incident as part of your incident record keeping	This information should be held securely as it may be required by Emergency Services or other agencies either during or following the incident	

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
11.	 Take further steps to assess the impact of the incident Agree response / next steps 	Continue to record key decisions and actions in the incident log The impact assessment form can be found in Appendix B.	
12.	Log details of all items lost by Pupils, Staff, Visitors etc as a result of the incident, if appropriate	A form for recording this information is in Appendix C	
13.	Consider the involvement of other Teams, Services or Organisations who may be required to support the management of the incident in terms of providing additional resource, advice and guidance	Depending on the incident, the following Teams in Children's Services may be approached to assist with incident management: Management Support for Schools Planning and Accommodation Support Service Education Psychology Service	
14.	If appropriate, arrange contact with the Council Press Office via Management Support for Schools.	Establish a media area if necessary.	
15.	Assess the key priorities for the remainder of the working day and take relevant action	Consider actions to ensure the health, safety and well-being of the School community at all times. Consider your business continuity strategies i.e. alternative ways of working, re-location to your recovery site etc to ensure the impact of the disruption is minimised. Business Continuity Strategies are documented in Section 5.3 Consider the School's legal duty to provide free school meals and how this will be facilitated, even in the event of emergency school closure. School would provide a packed lunch for those pupils on free school meals	

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
16.	Ensure Staff are kept informed about what is required of them	Consider: what actions are required where staff will be located Notifying Staff who are not currently in work with details of the incident and actions undertaken in response	
17.	Ensure Pupils are kept informed as appropriate to the circumstances of the incident	Consider communication strategies and additional support for pupils with special needs. Consider the notification of pupils not currently in School.	
18.	Ensure Parents/Carers are kept informed as appropriate to the circumstances of the incident. Parents/carers of those immediately affected by the incident will require additional considerations to ensure information is accurate and up-to-date.	Agree arrangements for parents/carers collecting pupils at an appropriate time Consider how emergency communication needs will be established e.g. phone lines, answer machine message, website update, school mobile phone used to phone parents and send text message.	
19.	Ensure Governors are kept informed as appropriate to the circumstances of the incident	Governors to be informed of the incident as soon as reasonably possible	
20.	Consider the wider notification process and the key messages to communicate	Local Radios may be useful in broadcasting key messages	
21.	Communicate the interim arrangements for delivery of critical School activities	Ensure all stakeholders are kept informed of contingency arrangements as appropriate	
22.	Log all expenditure incurred as a result of the incident	Record all costs incurred as a result of responding to the incident The Financial Expenditure Log can be found in Appendix D	
23.	Seek specific advice/ inform your Insurance Company as appropriate	Insurance Policy details can be found . Insurance details are known by the LEA.	

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
24.	Ensure recording process in place for staff/pupils leaving the site	Ensure the safety of staff and pupils before they leave site and identify suitable support and risk control measures as required. Use pupil registers, staff signing in and visitor books to log those leaving the site.	

5.0 Business Continuity

5.1 Purpose of the Business Continuity Phase

The purpose of the business continuity phase of your response is to ensure that critical activities are resumed as quickly as possible and/or continue to be delivered during the disruption. This may involve activation one or more of your business continuity strategies to enable alternative ways of working. During an incident it is unlikely that you will have all of your resources available to you, it is therefore likely that some 'non critical' activities may need to be suspended at this time.

5.2 Business Continuity Actions

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
1.	Identify any other stakeholders required to be involved in the Business Continuity response	Depending on the incident, you may need additional/specific input in order to drive the recovery of critical activities, this may require the involvement of external partners	
2.	Evaluate the impact of the incident	Take time to understand the impact of the incident on 'business as usual' School activities by communicating with key stakeholders to gather information. Consider the following questions: Which School activities are disrupted? What is the impact over time if these activities do not continue? Would the impact be: Manageable? Disruptive? Disastrous? What are current staffing levels? Are there any key milestones or critical activity deadlines approaching? What resources are required to recover critical activities?	

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
3.	Plan how critical activities will be maintained, utilising pre- identified or new business continuity strategies (See Section 5.3)	Consider: Immediate priorities Communication strategies Deployment of resources Finance Monitoring the situation Reporting Stakeholder engagement Produce an action plan for this phase of response.	
4.	Log all decisions and actions, including what you decide not to do and include your decision making rationale	Use the Decision and Action Log to do this. The log template can be found in Appendix A	
5.	Log all financial expenditure incurred	The Financial Expenditure Log can be found in Appendix D	
6.	Allocate specific roles as necessary	Roles allocated will depend on the nature of the incident and availability of staff	
7.	Secure resources to enable critical activities to continue/be recovered	Consider requirements such as staffing, premises, equipment, ICT, welfare issues etc	
8.	Deliver appropriate communication actions as required	Ensure methods of communication and key messages are developed as appropriate to the needs of your key stakeholders e.g. Staff, Parents/Carers, Governors, Suppliers, Local Authority, Central Government Agencies etc.	

5.3 Business Continuity Strategies

	Arrangements to manage a loss or shortage of Staff or skills	Further Information (e.g. Key contacts, details of arrangements, checklists)
1.	Use of temporary staff e.g. Supply Teachers, Office Staff etc	
2.	Multi-skilling and cross-training to ensure staff are capable of undertaking different roles and responsibilities, this may involve identifying deputies, job shadowing, succession planning and handover periods for planned (already known) staff absence e.g. maternity leave	
3.	Using different ways of working to allow for reduced	

	workforce, this may include:
	Larger class sizes (subject to adult and child ratios)
	 Use of Teaching Assistants, Student Teachers, Learning Mentors etc
	Virtual Learning Environment opportunities
	 Pre-prepared educational materials that allow for independent learning
	Team activities and sports to accommodate larger numbers of pupils at once
4.	Suspending 'non critical' activities and focusing on your priorities
5.	Using mutual support agreements with other Schools
6.	Ensuring Staff management issues are considered i.e. managing attendance policies, job description flexibility and contractual requirements etc

	Arrangements to manage denial of access to your premises or loss of utilities	Further Information (e.g. Key contacts, details of arrangements, checklists)
1.	Using mutual support agreements with other Schools	
2.	Pre-agreed arrangements with other premises in the community i.e. Libraries, Leisure Centres, Colleges, University premises	
3.	Localising the incident e.g. isolating the problem and utilising different sites or areas within the School premises portfolio	
4.	Off-site activities e.g. swimming, physical activities, school trips	

	Arrangements to manage loss of technology / telephony / data / power	Further Information (e.g. Key contacts, details of arrangements, checklists)
1.	Back–ups of key school data e.g. CD or Memory Stick back–ups, photocopies stored on and off site, mirrored servers etc	
2.	Reverting to paper-based systems e.g. paper registers, whiteboards etc	
3.	Flexible lesson plans	
4.	Emergency generator e.g. Uninterruptible Power Supply (UPS)	
5.	Emergency lighting	

	Arrangements to mitigate the loss of key suppliers, third parties or partners	Further Information (e.g. Key contacts, details of arrangements, checklists)
1.	Pre-identified alternative suppliers	
2.	Ensuring all external providers have business continuity plans in place as part of contract terms	
3.	Insurance cover	
4.	Using mutual support agreements with other Schools	
5.	Using alternative ways of working to mitigate the loss e.g. suspending activities, adapting to the situation and working around it	

6.0 Recovery and Resumption

6.1 Purpose of the Recovery and Resumption Phase

The purpose of the recovery and resumption phase is to resume 'business as usual' working practises for the School as quickly as possible. Where the impact of the incident is prolonged, 'normal' operations may need to be delivered under new circumstances e.g. from a different location.

6.2 Recovery and Resumption Actions

	ACTION	FUTHER INFO/DETAILS	ACTIONED? (tick/cross as appropriate)
1.	Agree and plan the actions required to enable recovery and resumption of normal working practises	Agreed actions will be detailed in an action plan and set against timescales with responsibility for completion clearly indicated.	
2.	Respond to any ongoing and long term support needs of Staff and Pupils	Depending on the nature of the incident, the School Incident Management Team may need to consider the use of Counselling Services	
3.	Once recovery and resumption actions are complete, communicate the return to 'business as usual'.	Ensure all staff are aware that the business continuity plan is no longer in effect. This needs to include, pupils, staff, suppliers, school transport providers.	
4.	Carry out a 'debrief' of the incident with Staff (and possibly with Pupils). Complete a report to document opportunities for improvement and any lessons identified	The incident de-brief report should be reviewed by all members of the School Incident Management Team and in particular by the Business Continuity Coordinator to ensure key actions resulting from the incident are implemented within designated timescales. Governors may also have a role in monitoring progress in completing agreed actions to further develop the resilience of the School.	
5.	Review this Continuity Plan in light of lessons learned from incident and the response to it	Implement recommendations for improvement and update this Plan. Ensure any revised versions of the Plan is read by all members of the Business Continuity Team	

7.0 Appendices

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Log of Events, Decisions and Actions			
Completed by		Sheet Number	
Incident		Date	
Time	Log Details		
24hr clock			
			22

Impact Assessment Form			
Completed By		Incident	
Date		Time	

Question	Logged Response
How were you made aware of the incident?	
What is the nature of the incident? (e.g. type, location & severity)	
Are there any staff or pupil casualties or fatalities? (Complete casualty / fatality sheets if needed)	
Have the Emergency Services been called?	
Is the incident currently affecting School activities? If so, which areas?	
What is the estimated duration of the incident?	
What is the actual or threatened loss of workforce?	Over 50%
Has access to the whole site been denied? If so, for how long? (provide estimate if not known)	
Which work areas have been destroyed, damaged or made unusable?	
Is there evidence of structural damage?	

Question	Logged Response
Which work areas are inaccessible but intact?	
Are systems and other resources unavailable? (include computer systems, telecoms, other assets)	
If so, which staff are affected by the ICT disruption and how?	
Have any utilities (gas, electricity or water) been affected?	
Is there media interest in the incident? (likely or actual)	
Does the incident have the potential to damage the School's reputation?	
Other Relevant Information	

Lost Property Form			
Completed By		Incident	
Date		Time	

No. Name Status Details of possessions lost/		ons lost/left behind		
		(e.g. staff, pupil visitor)	What	Where left/lost
				-

Financial Expenditure Log			
Completed By		Incident	
Date		Time	

Expenditure Details (what, for whom etc)	Cost	Payment Method	Transaction made by

CONTENTS OF EMERGENCY BAG

Section	Details
Business Continuity	Business Continuity Plan (plus spare copies of forms in Appendices)
	Key contact details, including: Governors, Parents/Carers, Local Authority, Suppliers etc. Contact details for taxi / transport providers
Staff Information	Staff contact details
	Staff emergency contact details
Equipment and other	First Aid Kit
items	Portable radio (plus spare batteries)
	Wind up LED torch
	Laptop with wireless connection
	Stationery including permanent markers, clipboards, pens, blue-
	tack, pins, pencils and notebook paper
	Hazard barrier tape
	Emergency cash, a cheque book or spare credit card
	School Floor Plans
	Spare keys
	High visibility jacket

IDENTIFYING, EVALUATING AND MANAGING RISKS

GUIDANCE FOR COMPLETING THE RISK MATRIX:

LEGEND	
1	Impact
Р	Probability
I x P	Risk Rating

To establish your risk rating, it is necessary to multiply the perceived consequence (or impact) of the risk (score 1 - 5) with the perceived likelihood (or probability) of that risk occurring (score 1-5). Please see tables below for guidance on risk rating scores.

Impact (or Consequence)		
Description	Indicators	
5 (Major)	The risk has a <i>major</i> impact if realised	
4 (Significant)	The risk has a significant impact if realised	
3 (Moderate)	The risk has a moderate impact if realised	
2 (Minor)	The risk has a <i>minor</i> impact if realised	
1 (No consequence)	The risk has no consequence impact if realised	

Probability (or Likelihood)		
Description	Indicators	
5	The risk <i>will</i> emerge	
(Very Likely)		
4	The risk should emerge	
(Likely)		
3	The risk <i>could</i> emerge	
(Unlikely)		
2	The rick is unlikely to omerge	
(Very Unlikely)	The risk is <i>unlikely</i> to emerge	
1	The viels will not energy	
(Impossible)	The risk <i>will not</i> emerge	

Appendix F

Score	Risk Description	Action Required
25	Extreme Risk	 Immediate escalation to Headteacher for risk control activities
20 - 15	High Risk	 Risk to be actively managed with appropriate risk control activities
12 - 6	Medium Risk	 Take appropriate action to manage the risk
5 and below	Low Risk	 Risk to be removed from register with monitoring activity to assess changes in risk rating

School Risk Assessment

	Risk Description	I	Р	Risk Rating	Risk Control(s)	Additional Controls Required (if any)	Lead for Risk Control Activities
1.	Pandemic or epidemic e.g. influenza virus, meningitis	4	3	12	Use of supply teachers	Pre-prepared Teaching packs.	Linda Thompson
2.	Severe weather events e.g. high winds, snow, heat wave, drought	4	3	12	SMT to have staff details if school to close after overnight adverse weather.	Office Staff to have contact details of key suppliers/services. Teaching staff to have pupils numbers.	SMT Linda Thompson
3.	Utilities disruption e.g. gas, electricity or water supply	3	3	9	Site Manager to contact suppliers to ascertain current situation	Ensure up to date utility contact are available	Site Manager
4.	Fire affecting the School premises	5	3	15	Compliance with H & S policies and good working practices.	Regular fire drills to ensure staff/pupils and visitors are aware of evacuation routines.	SMT Site Manager

	Risk Description	I	Р	Risk Rating	Risk Control(s)	Additional Controls Required (if any)	Lead for Risk Control Activities
5.	Mass staff absence e.g. industrial strikes, lottery syndicate	4	3	12	Use of supply teachers if applicable.	Pre-prepared Teaching packs.	Linda Thompson
6.	Local hazards in the area e.g. School proximity to airfield, motorways, industrial sites etc	5	3	15	Aware of emergency evacuation procedures and assembly points.	Ensure up to date contact details for all parents are available	SMT

Critical Incident Decision-Making Tool

Information	Issues	Ideas	Actions
What do you know/what do you not know?	What are the problem/issues arising from that piece of information	What are the ideas for solving the issues/problems?	What are you going to do? What are you not going to do? Who is responsible? What are the timelines?

STAFF CONTACT LIST

Name	Role	Contact Details

KEY CONTACTS LIST

CONTACT	TELEPHONE NUMBER
School Contacts	
Executive Headteacher – Linda Thompson	07817 124870
Deputy Headteacher/ SENDco – Hayley Blane	07841492936
Chair of Management Committee – Carrie Oultram	0161 749 7094
Site Manager – Niall Ruddock	07484764746
Business Manager – Sarah Langstreth	07974044803
Other Local Contacts	
Police	999 / 101 (for general enquiries)
Police – your local station/community officer -	
Ryan.Stapley@gmp.police.uk.	01618567685
Greater Manchester Fire & Rescue Services	999
Other Useful Contacts	
Karen McCallum - Adviser and Head of the Education	0161 0161 912 5278 / 077963 27504
of Vulnerable Children Service	